



Kiosk Solutions
Transforming Industries





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# WHAT IS SELF-SERVICE?



# **OUR PROCESS**



Self-service is quickly becoming the norm and is expected by many consumers in a variety of different solutions. The cost of a self-service kiosk reduces costs and overheads, saves space and is available 24/7 to meet consumer demands.

Whether it's a reception desk self-service check-in point, charity donation station or a fast food self-service kiosk, our kiosk solutions are all about self-sufficiency and empowerment for the user.





The Self-Service Industry





The global marketing for self-service kiosks is expected to total:

\$12.8 Billion

expanding at 10.7% compound annual growth.

Average spend at a self-service kiosk is

15-20% higher than orders at traditional checkout terminals.

Restaurant Industry

Self-service usage increased from 67% in 2012 to **76**% in 2014.

> Forrester Online Survey March 2014

imageHOLDERS are experts in kiosk solutions and deployment. We can offer project management to create an end to end solution.

**Agile Product Development** 

& Rapid Prototyping

**Easy to Install** 

Simple to Use

**Device Agnostic** 

**Future Proof** 

Modular

Secure Our products are designed with you in mind **Beautifully Designed Ergonomically Designed** 



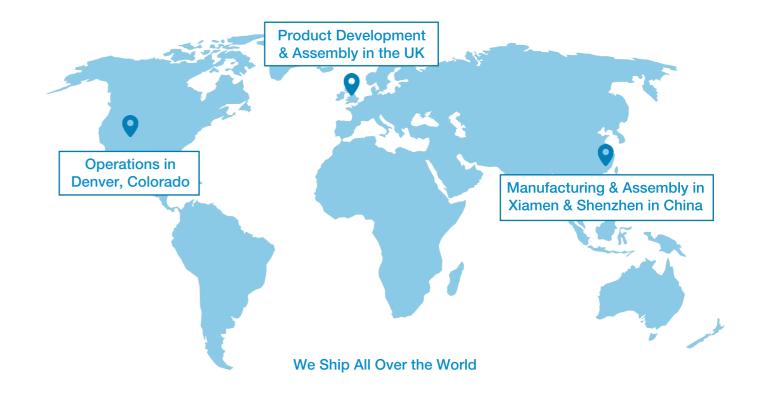
# **DESIGNED FOR YOUR INDUSTRY**



# **INTERNATIONAL REACH**







We work with the client to develop a brief and a project plan.
We present concept sketches for review and feedback.



When you've signed off on the design, we will prototype the enclosure to determine whether it is fully fit for purpose, and fits the specification.

#### **CUSTOM DESIGN SERVICE**



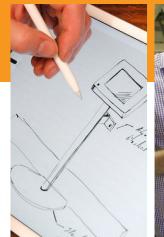
For certain products, special tooling may be required to produce the desired quality.



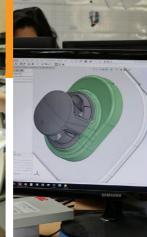
After you are fully happy with the design, the tooling and the prototype, we will put your enclosure into production.



We will deliver, and if necessary, assist you in the setup and installation of your new tablet enclosure.











**Our Customers Around the World** 

11

## John F



imageHOLDERS are a great collaborative partner, their knowledge and ability to react to an evolving brief set them apart. They understood what we were trying to achieve for Coral and excelled at creating an innovative betting terminal solution from initial conception right through to delivery. imageHOLDERS went above and beyond, producing the market leading tablet Compact Kiosk solution for the betting industry.













imageHOLDERS integrated tablet kiosks can benefit any business looking to implement self-service technology, engage and retain customers, whilst improving the customer journey and service.

#### **OFFICE MANAGEMENT**

- Conference Room
- Scheduling
- Timecard
- Dispatching
- In-Vehicle data capture
- Virtual Concierge
- Staff/Visitor Check-in

#### **GAMBLING & LEISURE**

- Gambling Kiosk
- Stadium VIP Service
- Feedback Platform
- Interactive games

#### **KNOWLEDGE SHARING**

- Web/Video conferencing
- Trade Show Guides
- Customer Surveys
- Remote Control
- Way-finding

#### **HEALTHCARE**

- · Patient registration
- · Patient information access
- Patient queueing
- Preliminary triage in the emergency department

#### **POINT OF SALES**

- · Product Catalogues
- Line Busting & Ticketing
- Price Checking & POS systems
- · Menus, order taking
- Transportation & Logistics endpoints

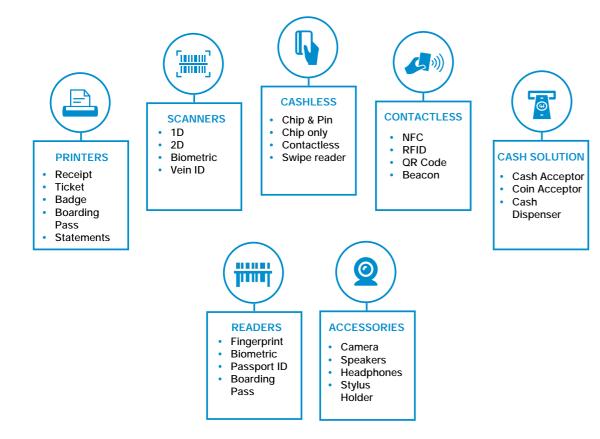
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Digital Signage

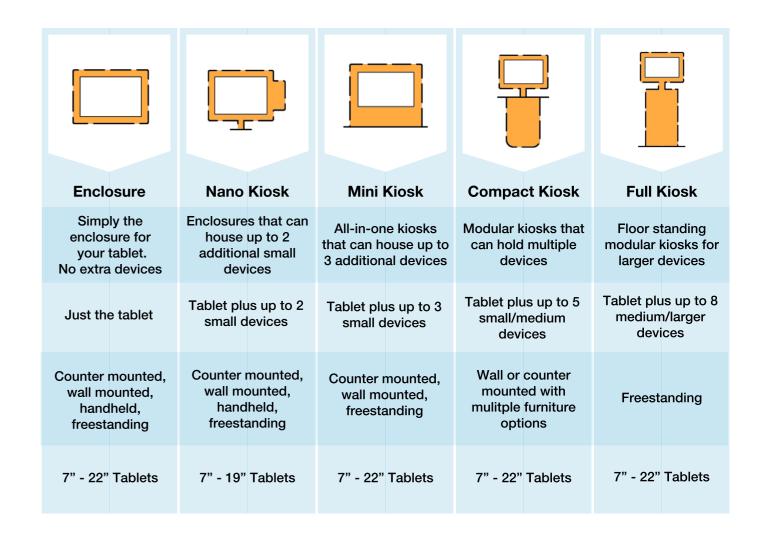
#### FINANCIAL & BANKING

- Omnichannel Banking
- Improved security
- Customer queueing

## Our Kiosks Can Enclose a Variety of Different Devices



# **Kiosks Designed Around You**







**EFFECTIVE** 





**SAVING** 

**HIGHLY SECURE** 





SIMPLE TO **INSTALL** 

**EASY TO** 



CONSTANT



DEVICE



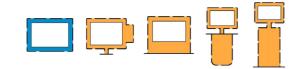
**MODULAR AGNOSTIC** 

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When you require just the tablet and no devices.



Our simple yet stylish tablet enclosures are perfect for data collection, room booking, visitor management and so much more. We're tablet and software agnostic, so we can work with you to create your ideal solution.

Our enclosures are available as handheld, counter mounted, countertop, wall mounted and floor standing, ensuring minimum space is required with maximum impact. All of imageHOLDERS' enclosures are designed to be future proof, ensuring that if your chosen tablet or touchscreen becomes end of life, you can upgrade your tablet by simply changing the tray and bezel.

If you're looking for a tablet plus device(s), look for our Nano Kiosk range.









### LOXO 8" & 10" ENCLOSURE



**HANDHELD** 



**COUNTER MOUNTED / COUNTER TOP** 



**FREE STANDING GRAPHIC PANEL** 

## SHELL+ 10"- 22" ENCLOSURE



**WALL MOUNTED** 



**COUNTER MOUNTED / COUNTER TOP** 



**FREE STANDING GRAPHIC PANEL** 

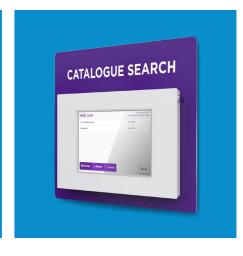
## SLIMLINE 8", 10" & 12" ENCLOSURE



**WALL MOUNTED** 



**COUNTER MOUNTED / COUNTER TOP** 



WALL MOUNTED WITH CUSTOM BACKBOARD

#### **CASE STUDY: MCDONALD'S**

McDonald's are embracing technology by installing tablet enclosures into their restaurants as entertainment hubs. The simple yet stylish solution has been a hit with their customers.

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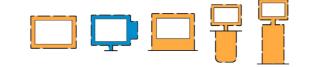
42c Cobham road, Ferndown Industrial Estate Wimborne, Dorset, BH21 7QG.







Tablets & 1-2 devices. The perfect nano solution.



Our stylish nano kiosks are designed to capture your end users attention. Ideal for access control, express check-out, digital loyalty schemes and so much more. We're tablet, device and software agnostic, so we can work with you to create your ideal solution.

Our Nano Kiosks are available as handheld, counter mounted, countertop, wall mounted and floor standing, ensuring minimum space is required with maximum impact. All of imageHOLDERS' enclosures are designed to be future proof, ensuring that if your chosen tablet or touchscreen becomes end of life, you can upgrade your tablet by simply changing the tray and bezel.

If you're looking for something a little bigger, look for our Mini Kiosk range.









#### LOXO 8" & 10" ENCLOSURE



**HANDHELD** 



**COUNTER MOUNTED / COUNTER TOP** 



**FREE STANDING GRAPHIC PANEL** 

### SLIMLINE+ 8", 10" & 12" ENCLOSURE



**WALL MOUNTED** 



**COUNTER MOUNTED / COUNTER TOP** 



**WALL MOUNTED** WITH CUSTOM BACKBOARD

## SHELL+12" & 15" ENCLOSURE







**COUNTER MOUNTED / COUNTER TOP** 



**FREE STANDING GRAPHIC PANEL** 

#### **CASE STUDY: ROBOTIC INNOVATIONS**

Robotic Innovations embraced self-service tablet kiosks to work as digital bartenders for their new bar, Tipsy Robot, in Las Vegas. The stylish kiosks made waves around the world.

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## **MINI KIOSKS**

Tablets or touchscreens & 3-5 devices. The ideal-all-in-one solution.



Our super secure all-in-one Mini Kiosks are the perfect solution for POS, ticket printing, visitor registration and check-in kiosks. The fully integrated cable management and modular design has been created with the end user in mind. We're tablet, device and software agnostic, so we can work with you to create your ideal solution.

Our Mini Kiosks are available as counter mounted, countertop or floor standing. Working with your available space to ensure a space saving solution with maximum impact. All of imageHOLDERS' enclosures are designed to be future proof, ensuring that if your chosen tablet or touchscreen becomes end of life, you can upgrade your tablet by simply changing the tray and bezel.

If you're looking for a solution that can hold even more devices, no fear, look for our Compact Kiosk range.







## **INTEGRATOR PRO 8", 10" & 12"**



**WALL MOUNTED** 



**COUNTER MOUNTED / COUNTER TOP** 

#### **INTEGRATOR PRO 15" & 22"**



15" COUNTER MOUNTED / **COUNTER TOP** 



22" COUNTER MOUNTED / **COUNTER TOP** 

#### **HERO**



1 LARGE SIZE DEVICE



**HERO** WITH LOXO ENCLOSURE



**2 MEDIUM SIZED DEVICES** 

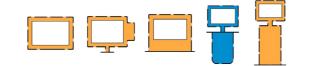
#### **CASE STUDY: WHO ARE YOU?**

Who Are You have installed Mini Kiosks into hospitals across the UK as visitor management systems to provide real time information and perform as access control.





Tablets or touchscreens & 5+ devices. The highly secure compact solution.



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Our Compact Kiosks were designed for high footfall retailers, able to withstand heavy usage, these modular kiosks are transforming retailers across the World. But the Compact Kiosk is also ideal for airport check-in desks, express check-out at hotels or library book returns.

Our Compact Kiosks are capable of retrofitting to your furniture, alternatively we can provide a range of furniture, from podium tables, to leaning rails or even freestanding single units. Our kiosks are designed to be future proof, ensuring that if your chosen tablet, touchscreen or even device becomes end of life, you can easily upgrade without having to order a new kiosk, simply change the front panel, bezel or tray depending on your update. Simple.

If you're looking for a larger solution, which can even fit A4 printers, look for our Full Integration Kiosk range.







#### WALL MOUNTED COMPACT KIOSK



**WALL MOUNTED** 



**WALL MOUNTED TERMINAL** 



**2 SCREENS TERMINAL** 

#### FREESTANDING FURNITURE



SINGLE TERMINAL PODIUM



**DOUBLE TERMINAL PODIUM** 



TRIPLE TERMINAL PODIUM

#### FREESTANDING FURNITURE



**DOUBLE TERMINAL LEANING RAIL** 



**SELF-SERVE KIOSK** 



**DOUBLE TERMINAL** SITTING TABLE

#### **CASE STUDY: BGT**

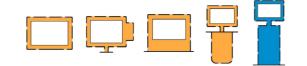
BGT deployed over 200 Compact Kiosks to Ladbrokes Coral bookmakers across the UK, with further deployment planned across Europe. The kiosks saw people waiting to use them whilst they were being installed!







The Ultimate in kiosk solutions. Tablet or touchscreens & 5+ devices.



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Our Full Integration Kiosks have been designed to encourage interaction with users, stylish and well coming with brandable graphics panels for curated marketing. Ideal for online banking, key drop services, check-in desks for airports and so much more.

The Full Integration Kiosks can be straight or curved, with a variety of options for the shelf material, from metal to acrylic. The whole solution has been designed to be branded to be in keeping with your company's branding.

Our kiosks are designed to be future proof, ensuring that if your chosen tablet, touchscreen or even device becomes end of life, you can easily upgrade without having to order a new kiosk, simply change the front panel, bezel or tray depending on your update. Simple.







#### STRAIGHT FULL INTEGRATION KIOSK



WITH 10" LOXO ENCLOSURE



WITH SHELL+22" ENCLOSURE



WITH 10" EXPO ENCLOSURE

#### **CURVED FULL INTEGRATION KIOSK**



WITH SHELL+ 12" ENCLOSURE



WITH SHELL+15" ENCLOSURE



WITH 10" LOXO ENCLOSURE

## FLEXIBLE TO YOUR REQUIREMENTS







#### **CASE STUDY: NASH**

Nash Consultants partnered with imageHOLDERS to create a self-service key drop system for automotive retailers such as Mercedes and Vauxhall. The kiosks saw improvement in their customer service and reduced wait times.

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